



Department of Public Health and Human Services

Intensive Behavior Center ♦ PO Box 87 ♦ Boulder, MT 59632 ♦ (406) 225-4411 ♦ Fax (406) 225-4371

Greg Gianforte, Governor

Charlie Brereton, Director

06/19/2025

Mental Disabilities Board of Visitors
Attention: Sean Thomas Conroe, Executive Director
P.O. Box 200804
Helena, MT 59620-0804

Dear Sean,

Thank you and the Mental Disabilities Board of Visitors for your review of the services provided to the clients served at the Intensive Behavior Center. We are committed to providing quality care, treatment, and support to our clients. Our goal is to equip Clients at IBC with skills that will lead to reintegration into their communities. We welcome the Mental Disabilities Board of Visitors comments and recommendations from the 2025 onsite inspection.

The recommendations from the site inspection of the Intensive Behavior Center (IBC) in April of 2025 have been taken into consideration.

- The Board recommended that IBC display Board of Visitors and Disability Rights Montana contact information in the client area of the facility.
 - IBC has displayed contact information for the Board of Visitors and Disability Rights Montana in all client areas in the facility.
- The Board recommended that IBC continue to use the Human Rights Board to review restraint chair usage at IBC:
 - IBC will continue to have the Human Rights Board review all chair restraints and restrictions in place.
- The Board recommended that IBC minimize the use of the restraint chair in treatment to prepare clients for community reintegration.
 - IBC only uses chair restraints when all other interventions have been unsuccessful; chair restraints are only used when a client's behavior poses an imminent risk to self or others. IBC will work to minimize the use of the restraint chair.
- The Board recommended that IBC include a cultural/spiritual dimension in future iterations of Individualized Treatment Plans.
 - IBC will add a cultural/spiritual dimension in future iterations of Individualized Treatment Plans.
- The Board recommended that IBC contact the Last Chance Community Pow Wow to determine methods of greater cultural inclusion for Native clients.

- IBC has reached out and has scheduled Client outings to Last Chance Community events. IBC will continue to work with Last Chance Community Pow Wow group. IBC is actively working with Stephanie Iron Shooter, American Indian Health Director for the Montana Department of Health and Human Services, and Complex Care Coordinators with the Director's office to collaborate on cultural planning.
- The Board recommended that IBC apply anti-slip strips to the floors of the cottage bathrooms outside the shower area.
 - IBC has applied anti-slip strips to the floors outside the cottage bathrooms.

We look forward to the Board of Visitors' next inspection and the continued support shown for the clients at IBC.

Respectfully,

Christina Espeland
Facility Administrator
Intensive Behavior Center
(406) 225-4427 office
Christina.espeland@mt.gov