



April 2nd, 2024

Mental Disabilities Board of Visitors
Attn: Jeremy Hoscheid
PO BOX 200804
Helena, MT 59620

Dear Mr. Hoscheid,

On behalf of L'esprit, I wanted to take a moment to express our sincere thanks for the Board of Visitors' visit to L'esprit Mental Health Center and for the suggestions you've provided. Your insights are valuable to us as we strive to continue to improve services for our clients and community.

Our team and our clients thoroughly enjoyed the chance to engage in meaningful dialogue with the Board of Visitors. It was enlightening to hear different viewpoints and share experiences. It's conversations like these that keep us inspired and motivated to do our best every day.

We are fully committed to implementing the changes suggested by the Board, and I am pleased to update you on our progress regarding each recommendation:

The Board recommends that L'esprit review the creation of a supported employment program for clients.

Following thorough discussions within our leadership team, we have incorporated the creation of a supported employment program into our strategic plan for 2025. Currently, we are conducting a comprehensive needs assessment, which includes an examination of existing supported employment programs within our community. This endeavor aims to facilitate collaborative efforts and ensure the efficacy of our future program.

The Board recommends that L'esprit explore an easy to reference one-page treatment plan overview for clients to easily review their treatment goals and crisis plan when needed.

In response to the recommendation, a Leadership sub-committee comprising clinicians and case managers has been established to develop a more accessible treatment plan format. A streamlined crisis plan has already been devised and distributed to clients. Additionally, the sub-committee has undertaken a review of our treatment goal development process to enhance clarity and comprehension by simplifying language and utilizing the client's own words when writing treatment plan goals. Clinicians are actively engaged in providing feedback regarding the updated process, and subsequent staff training sessions will ensure smooth implementation of the revised treatment plan framework. The result will be a one-page treatment plan overview that can be provided with easy-to-understand language.

The Board recommends continued collaboration with community stakeholders within Livingston and potential expansion of services into neighboring counties.

L'esprit has utilized its current network of stakeholders to gather information regarding potential key stakeholders in neighboring counties including Sweetgrass and Gallatin counties. Initial meetings with potential stakeholders have provided valuable insights into the unique needs and resources of these areas. Our plan includes the expansion of services to both counties in 2024, leveraging our existing network and expertise to maximize community impact.

The Board recommends exploring adding an "other" button on the online referral platform. This may be helpful for folks signing up for services that may not understand the technical names of the programs and what they mean.

In response to the suggestion, we have added an "other" button on both our adult and youth referral forms. This enhancement aims to facilitate ease of access for individuals seeking services, ensuring inclusivity and clarity in the referral process.

Once again, we express our sincere appreciation for your dedicated efforts in supporting L'esprit Mental Health Center. Your guidance has been instrumental in our journey towards continuous improvement.

Sincerely,

A handwritten signature in black ink, appearing to read 'Maria Mulvaugh', with a stylized flourish extending to the right.

Maria Mulvaugh, LCSW
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